From: Carson Oliver ██████████████████
To: Pete Distad ████████████
CC: ████████████
BCC:
Subject: Re: Hulu
Attachments:
Sent: 10/18/2018 12:40:50 AM 0000 (GMT)

Yes, it's the same issue. As you know, we worked with Hulu to fix the issue the day we were made aware of it. However, I think we need to take immediate steps to protect against further misuse of the API.

Carson

On Oct 17, 2018, at 4:38 PM, Pete Distad ██████████████ wrote:

> Carson,
>
> Isn't this the issue you had to deal with last month?
>
> Begin forwarded message:
>
>> **From:** Cindy Lin ████████████████
>> **Date:** October 17, 2018 at 2:59:49 PM PDT
>> **To:** Matt Fischer ████████████ Eric Gray ██████████████████
>> **Cc:** Trystan Kosmynka ██████████████, Pedraum Pardehpoosh ████████████████, Ann Thai ██████████
>> **Subject: Re: Hulu**
>>
>> + Pete, did Hulu review any of these flows with us before launching the live service?
>>
>> Cindy
>>
>> On Oct 17, 2018, at 2:44 PM, Cindy Lin ████████████████ wrote:
>>
>>> Hi Matt,
>>>
>>> Hulu is part of the set of whitelisted developers with access to subscription cancel/refund API.
>>> Back in 2015 they were using this to support instant upgrade using a 2 family set up, before we had subscription upgrade/downgrade capabilities built in.
>>>
>>> Eric - did anyone from your team work with them as part of them launching the live service?
>>>
>>> Cindy
>>>
>>>
>>> On Oct 17, 2018, at 2:09 PM, Matt Fischer ██████████████████ wrote:
>>>
>>>> Cindy,
>>>>
>>>> See below. What is this about? How can Hulu switch people from IAP to Hulu billing? This doesn't seem right.

Phil saw this and wants to know what's going on.

Thanks,
Matt

> **David Barnard** █████████
> [9/28/18, 1:54 PM](#)
> I didn't realize App Store subscriptions could be automatically cancelled through the StoreKit API. I'm surprised I haven't seen more offers to switch billing away from the App Store. ████████████████

<Image-1.jpeg>